



For Immediate Release  
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**PRESS GANEY HONORS CALVARY**  
**FOR ELEVEN CONSECUTIVE YEARS**

BRONX, NEW YORK, December 2016 – For the 11<sup>th</sup> straight year, each year since the introduction of an awards program, Press Ganey Associates, Inc. has recognized Calvary for the Hospital’s consistent highest level of customer satisfaction for three or more consecutive years. The Press Ganey **Summit Award** was first given out in 2006. Calvary received this award every year that it was given. In 2013, Press Ganey retired the Summit award and debuted two new awards, the **Beacon of Excellence** and **Guardian of Excellence** Awards.

- THE GUARDIAN OF EXCELLENCE AWARD honors clients who have reached the 95th percentile for patient satisfaction and is awarded annually based on one year of data.
- THE BEACON OF EXCELLENCE AWARD is given to the top performing organizations on the basis of extraordinary achievement. This award recognizes clients who have maintained consistently high levels of excellence over three years in patient satisfaction.
- The only hospital in New York to achieve a PINNACLE AWARD.

**Calvary Hospital has again been awarded both the Beacon of Excellence and Guardian of Excellence Awards!**

Press Ganey currently partners with more than 10,000 health care facilities -- including nearly 50% of U.S. hospitals -- to measure and improve the quality of their care. The company’s databases are the largest in the industry, and allow facilities nationwide to benchmark their results against peer organizations. To date, Calvary’s many accolades include the following:

- An unbroken track record of accreditation from The Joint Commission for Calvary Hospital and Calvary@Home (Home Care and Hospice);
- 2012 Circle of Life Award®;

-- more --

## Press Ganey 2016

- Eleven consecutive Press Ganey Summit or Beacon Awards, ever since these awards were first given out in 2006 and 2013, respectively;
- Being designated by the National Cancer Institute in 2005 as an “international center for training in palliative care”; and
- The National Hospice and Palliative Care Organization places Calvary@Home above state and national averages in important patient issues such as relief of pain and patient education.

*For more than a century, Calvary Hospital has been the nation's only fully accredited acute care specialty hospital devoted exclusively to providing palliative care to adult patients with advanced cancer and other life-limiting illnesses. More than 6,000 patients are cared for annually by Calvary's inpatient, home care, and hospice services. Inpatient care is offered at our 200-bed facility in the Bronx and our 25-bed Brooklyn Satellite at NYU Lutheran. Calvary Hospice provides short-term inpatient care at The Dawn Greene Hospice, located at Mary Manning Walsh Home in Manhattan. To learn more or sign up for the e-newsletter, Calvary Life, please go to: [www.calvaryhospital.org](http://www.calvaryhospital.org).*